



CITY OF UPLAND
POLICE DEPARTMENT

"Proud to Serve"

MARCELO A. BLANCO | CHIEF OF POLICE



DATE: February 3, 2026

RE: Upland Police Department to Implement New CAD/RMS System with Federal Support Secured by Congresswoman Judy Chu

The Upland Police Department (UPD) is proud to announce the upcoming implementation of a new Computer-Aided Dispatch and Records Management System (CAD/RMS), a critical technology upgrade made possible through federal funding secured by United States Representative Judy Chu (CA-28).

The new CAD/RMS system will significantly enhance UPD's operational capabilities by modernizing how emergency calls are received, dispatched, tracked, and documented. The system will improve real-time information sharing between dispatchers and officers, streamline report writing and data retrieval, and enhance accuracy, accountability, and efficiency across all public safety operations.

Funding and Congressional Support

The project was funded through federal support secured by Congresswoman Judy Chu as part of her continued efforts to advocate for local public safety investments. Through coordination with the City of Upland, the Upland Police Department, and regional and federal partners, this funding ensures that UPD can deploy modern, reliable technology without placing the full financial burden on local taxpayers.

Collaboration and Planning Effort

Securing the funding and advancing the project required extensive planning, grant development, and interagency coordination. UPD leadership worked closely with city staff, congressional representatives, and technical experts to identify operational needs, develop a competitive funding proposal, and prepare the department for successful implementation.

"This project represents months of collaboration and strategic planning," said Marcelo Blanco, Chief of Police for the Upland Police Department. "We are grateful for Congresswoman Chu's leadership and advocacy, which helped turn a long-term technology need into a reality."

Impact on Public Safety and the Community

Once implemented, the new CAD/RMS system will improve emergency response times, enhance situational awareness for officers in the field, and support data-driven policing strategies. For the community, this means faster, more coordinated responses to calls for service, improved transparency, and stronger overall public safety services.



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The system will also provide long-term benefits by improving data accuracy, compliance with state and federal reporting requirements, and the department's ability to analyze trends and allocate resources effectively.

Implementation Timeline and Next Steps

The project is currently entering the implementation phase, which will include system configuration, testing, and comprehensive training for dispatchers, officers, and support staff. Full deployment is anticipated within the next 12 months.

Recruitment and Workforce Benefits

Beyond operational improvements, the new CAD/RMS system strengthens UPD's ability to recruit and retain high-quality candidates. Modern technology, improved efficiency, and better system support reduce administrative burdens and allow officers and dispatch professionals to focus on what matters most, serving the community.

"This upgrade demonstrates our commitment to providing our personnel with modern tools and strong organizational support," added Chief Blanco. "For future candidates, it shows that Upland is a forward-thinking department that values innovation, efficiency, and employee well-being."